

# SSVF Priority 1 Community Plan

Date Completed/Revised:

0	2	/	1	2	/	2	0	1	5
Month			Day			Year			

<b>Continuum of Care(CoC) Name: San Jose/Santa Clara City &amp; County CoC</b>		<b>CoC #: CA-500</b>
<b>CoC Representative: Hilary Barroga</b>		<b>Title: CoC Quality Improvement Manager</b>
<b>Phone/Email: <a href="mailto:Hilary.Barroga@hhs.sccgov.org">Hilary.Barroga@hhs.sccgov.org</a> 408-793-0570</b>		
<b>Person Completing this Plan: Janbir Sandhu, MSW</b>		<b>Title: SSVF Program Manager</b>
<b>Phone/Email: <a href="mailto:Jsandhu@HomeFirstsc.org">Jsandhu@HomeFirstsc.org</a> 408-510-7512</b>		

**1. Primary Planning and Coordination Group:** Identify the primary group responsible for planning and coordinating efforts to prevent and end homelessness among Veterans in the CoC. Identify the principal members of this group and their affiliation.

<b>Primary Group Name:</b>	
Principle Members	Affiliation
Hilary Barroga	County of Santa Clara/ Office of Supportive Housing
Teresa Schmitz	HomeFirst
Kathy Vargas	Abode Services
Janbir Sandhu	HomeFirst
Jason Blair	Abode Services
Maya Esparza	United Way of Silicon Valley
Kitty Mason	Catholic Charities
Bob Dolci	County of Santa Clara/Office of Supportive Housing
Angelica Naranjo	Innvision Shelter Network
Robert Williamson	Goodwill of Silicon Valley
Christina Garcia	Goodwill of Silicon Valley
Michelle Covert	City of San Jose Housing Department
Allison Ulrich	VA Palo Alto Health Care System
Stacey Studebaker	VA Palo Alto Health Care System
Actricia Barrieau	County of Santa Clara/ Drug and Mental Health Treatment Court

**2. Ongoing Review and Coordination:** Briefly describe how often (e.g., monthly) the above group or a related review/coordination group meets to review Veterans who are homeless, track progress toward re-housing, and coordinate efforts. Include a summary of what information is reviewed during these meetings.

Monthly for SSVF grantees for operational coordination- SSVF providers met on 1/14/2015 and will plan to meet in middle February in order to continue discussion on matching Homeless Prevention threshold scoring, coordinate where we are as a community in ending Veteran Homelessness and we can best utilize SSVF funding throughout Santa Clara County to provide supportive services to Veterans.

Quarterly with entire group for systemic coordination- Stakeholders and SSVF providers plan to meet on a quarterly basis, next meeting to be scheduled in March 2015 to continue to discuss coordinated assessment tool, CoC's strategic plan to develop housing, engage business community in CoC plan to end homelessness.

**3. SSVF Grantees Serving CoC Geography:** Identify each SSVF funded agency serving Veterans in the CoC geography and each SSVF total grant award amount for FY15, including priority 1 ("surge"), 2 (renewals), and 3 (other new) awards. If one agency has multiple awards, list each separately. Pro-rate a grant award amount if the award covers more than one CoC geography. Include the projected annual number of households each grantee can serve and the total number of households across all grantees.

Grantee Agency Name	Grant Amount	Total Annual Projected Households	Total Annual Projected Households: Rapid Re-Housing	% of Total Households to be Assisted with Rapid Re-Housing
HomeFirst	\$321,174	56	34	60%
HomeFirst and Abode Services	\$2,000,000	200	160	80%
Goodwill of Silicon Valley	\$455,940	55	33	60%
Veteran Resource Center				
Abode Services	\$50,000	20	12	60%
<b>TOTAL</b>	<b>\$2,827,114</b>	<b>331</b>	<b>239</b>	

**4. Annual Demand and Need for Rapid Re-Housing Assistance:** Using the *Veterans Demand Analysis and Progress Tracking Tool* or other demand analysis data agreed to by the primary group above, identify:

- The most recent actual or projected annual unduplicated number of homeless Veterans (on street and/or who access emergency shelter, Safe Havens, or transitional housing, including GPD) in the CoC geography, by household type
- The number of those Veterans who will need rapid re-housing assistance to exit homelessness
- The number of Veterans needing rapid re-housing assistance who are projected to be eligible for SSVF RRH assistance.

	Annual Unduplicated Homeless Veteran Households	Estimated # of Needing RRH (a)	Projected # to be Assisted with SSVF RRH (b)	Projected # to be Assisted with Other RRH (c)	Gap (a-(b+c))
Households without Children	1832	460	451	0	9
Households with Children	9	9	2	0	7
<b>Total Homeless Veteran Households</b>	<b>1841</b>	<b>469</b>	<b>453</b>	<b>0</b>	<b>16</b>

**5. CoC Goals for Ending Homelessness Among Veterans:** List the CoC's goals for ending Veteran homelessness by the end of 2015 (fill in additional related goals the CoC has determined, if relevant).

CoC Goals	Tasks	Methods
Disrupt Systems	TRANSFORM THE WAY GOVERNMENT RESPONDS TO HOMELESSNESS	<ul style="list-style-type: none"> <li>• Rethink how government organizes to respond to homelessness</li> <li>• Ensure people leaving systems do not become homeless</li> <li>• Increase access to benefits for people who are homeless or at risk of homelessness</li> </ul>
	INCLUDE THE PRIVATE SECTOR AND THE COMMUNITY IN THE SOLUTION	<ul style="list-style-type: none"> <li>• Increase awareness</li> <li>• Increase and align private resources</li> <li>• Provide opportunities for the business sector to address homelessness</li> <li>• Collaborate with community organizations</li> <li>• Engage with the environmental community to reduce the environmental impacts of homelessness</li> </ul>
	THE BEST HOMELESS SYSTEM OF CARE	<ul style="list-style-type: none"> <li>• Coordinate housing and services to connect each individual with the right housing solution</li> <li>• Respond to system barriers and service gaps by making the best use of existing Assets</li> <li>• Partner across public and private sectors to improve systemic coordination</li> <li>• Increase provider capacity</li> </ul>
Build the solution	CREATE NEW HOMES AND OPPORTUNITIES FOR HOMELESS MEN, WOMEN, AND CHILDREN	<ul style="list-style-type: none"> <li>• Create 6,000 housing opportunities</li> <li>• Fund supportive services for the new housing opportunities</li> </ul>
Serve the Person	DIFFERENT RESPONSES FOR DIFFERENT LEVELS OF NEED	<ul style="list-style-type: none"> <li>• Provide permanent supportive housing to end chronic homelessness</li> <li>• Expand rapid re-housing resources to respond to episodic homelessness</li> </ul>

		<ul style="list-style-type: none"> <li>Prevent homelessness before it happens</li> </ul>
	UNIQUE APPROACHES FOR UNIQUE POPULATIONS	<ul style="list-style-type: none"> <li>Create bridges and supports for populations who struggle to function within the homeless system of care</li> <li>Structure housing and services to meet the needs of young people experiencing homelessness</li> <li>Make resources available in all parts of the County</li> </ul>

Please see Implementation guide for CoC goals (addendum to document).

Priority 1 SSVF staff (Janbir Sandhu) will join Coordinated Assessment Work Group on a monthly basis. At this time, the details of how coordinated assessment will be designed in the work group. It has been established that all individuals/ households reaching out for services will be triaged at a point of entry. Permanent Housing programs with vacancies (including RRH and PSH) will fill vacant spots from the triage list. The overall goal is for coordinated assessment to be included in all HMIS standard intakes. Currently the CoC is in the process to take over HMIS management for Santa Clara County and seeking new vendors for HMIS to fit the community's needs. Once an HMIS vendor has been identified, the coordinated assessment will be launched with new HMIS software. Expected date for new vendor to take over is December 2015.

**What are the CoC's goals for the estimated number of Veterans, including chronically homeless Veterans, who will be homeless as of the night of the January 2016 PIT Count?**

Currently the goals are to be determined. Results from the recently conducted Point in Time count will inform the CoC and community of goals for the next Point in Time and Shelter Counts.

	All Homeless Veteran Households (including CH)			Chronically Homeless Veteran Households		
	Sheltered	Unsheltered	TOTAL	Sheltered	Unsheltered	TOTAL
Households without Children	0	0	0	0	0	0
Households with Children	0	0	0	0	0	0
<b>Total Households</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**Has the CoC established other goals related to preventing and ending homelessness among Veterans by the end of 2015?** ☒ Yes ☐ No

**If "Yes", please describe:**

Currently, prevention clients are referred to Emergency Assistance Network throughout Santa Clara County in order to receive assistance for housing arrears.

CoC plans to provide prevention methods for all homeless populations through ensuring households at risk of homelessness have access to homeless prevention resources: housing stability services, emergency rental assistance, financial literacy, & landlord/tenant assistance and employment assistance and employment support services: child care, transportation, job training & placement.

CoC plans to end homelessness identifying People who are homeless have 6,000 more housing opportunities available to them. Each of the 6,000 new tenants has access to the services that will allow him or her to maintain housing.

CoC is also working to secure HUD Rapid Re-housing funding to provide additional support to homeless/ at risk of homeless individuals and families.

**6. SSVF Integration into CoC Coordinated Assessment System:** Briefly describe how Veterans access SSVF assistance (across all SSVF grantees) via the CoC's coordinated assessment system (e.g., "All Veterans who present to the CoC coordinated assessment center are screened for their current situation, needs, and SSVF eligibility. Then....). If not yet fully developed, describe your plans and implementation timeframe. Specifically address:

- How Veterans who present for shelter are screened and diverted to SSVF homelessness prevention assistance when they have somewhere safe and appropriate to stay that night.

- b) How Veterans who become literally homeless are screened and triaged to SSVF rapid re-housing assistance as soon as possible once it is clear the Veteran is unable to resolve their homelessness without assistance.

All Veterans along with other homeless populations will have their needs assessed through the Vulnerability Index & Service Prioritization Decision Assistance Tool (VI--SPDAT). The VI-SPDAT will serve as the front door systems for all shelters, drop in services, outreach, supportive housing. Once these needs are identified, the individual/households will be placed on a priority list that all City and County Wide organizations will draw from, ensuring that the most vulnerable persons/households are provided rapid re-housing in the most time efficient manner. The assessment tool asks if a client is a Veteran, assesses their acuity, and assists in determine the type of assistance they will need: rapid re-housing, chronic services, etc...

**7. Long-Term System Improvements:** Briefly describe how the CoC plans to utilize SSVF Priority 1 and all other SSVF funding over the next three years to foster long-term system improvements and optimization so that homelessness is prevented whenever possible and when it does occur, it is rare and brief. Specifically address areas for improvement related to:

- a) Further integrating SSVF assistance into the CoC's planning, oversight processes and coordinated assessment system.
- b) Ensuring comprehensive coordination with VA systems and other VA funded programs.
- c) Improving or establishing partnerships with community-based services and public/private housing providers.

The CoC plans to coordinate with VA Palo Alto Health Care System on a Quarterly basis and continue to discuss the use of VI-SPDAT through partner agencies working with VA Palo Alto Health Care System (VAPAHCS). CoC plans to ensure that there is a Veteran specific committee (Collaborative for Veterans and Families) within the CoC structure. The CoC does recognize Veterans are a specific target population in Santa Clara County. The office of Supportive Housing will also develop a plan to increase coordination with Veteran serving agencies on a regular basis to remain in touch with current successes and barriers in utilizing the VI-SPDAT.

CoC identified goals to increase more affordable housing. This will be accomplished through the signed Impact Fee Initiative, signed on November 21<sup>st</sup> which will include an investigation of a commercial linkage fee and exploration of regional funding opportunities.

**8. Other Strengths and Challenges:** Briefly describe any additional strengths and/or challenges relevant to your achieving VA and local goals.

#### Challenges:

Time and Meeting schedule: The group outlined the importance of SSVF grantees meeting on a monthly basis in order to increase operational coordination. The VA, CoC, and other stakeholders would like to meet with group on a quarterly basis for systemic coordination.

Continual coordination with the county: SSVF providers link with VA point of contact on a quarterly basis to discuss program updates. The CoC has pledged to coordinate with the VA on a regular basis at quarterly trainings in order to discuss barriers in veteran access to county services.

We would like to request technical assistance in order to build new affordable housing. Community would like to collaborate with the VA on project based VASH vouchers and would like assistance in developing more permanent supportive housing in the county. Currently barriers for veterans in finding housing include lack of affordable housing in Santa Clara County and it is directly linked to their homelessness.

#### Strengths:

United Way of Silicon Valley has identified many Veterans through their Veteran's Portal and plan on tracking Veteran demographic information and providing SSVF resources to those households who reach out for assistance to Emergency Assistance Network.

SSVF grantees agree to coordinate prevention threshold scores in a timely manner to ensure that all Veterans are receiving similar services across County.

VA coordination with SSVF is through meetings and quarterly trainings. Our community has VA support for veteran access to county services as well as use of support for non-profit provider use of the coordinated assessment (VI-SPDAT and SPDAT).

